

PROTECT YOURSELF

From Online Scams or Fraud

How to Recognize a Scam

Be on the lookout for the 4 "P"s to recognize a possible scam

- Scammers PRETEND to be from an organization you know
- Scammers say there is a PROBLEM or PRIZE
- Scammers PRESSURE you to act with urgency
- Scammers tell you to PAY in a specific way

Different Types of Scams or Fraud

Be on the lookout for any of the following scenarios that can be potential fraud:

- Person claiming to be a Social Security or IRS employee
- Online Job or Car Wrap Scams
- Selling a product online and the buyer sends a check that is more than sales amount
- Romance Scams

How to Report Fraud

If you are the victim of suspected fraud, reach out to the following:

- Contact iTHINK Financial: 800-873-5100
- Report it at reportfraud.ftc.gov
- Use your online banking and card control to lock debit/credit cards

You Can Help!

- Don't give out user IDs or passwords
- Set strong passwords and change them regularly
- Check your credit report once a year for free
- Review accounts/transactions regularly
- Enroll in E-Alerts and Credit Monitoring/ID Theft Protection services with iTHINK Financial
- Don't click unknown links, always go directly to the trusted site, and don't reply to unknown phone numbers

